

IBM Software & Red Hat (Who To Call For Support)

IBM BRAND	Brand Leader	BUSINESS DEV EXEC	TECHNICAL LEADER(S)	KEY PRODUCTS
Data & AI	Jarrold Gough, Jarrod.Gough@techdata.com	(EAST) Steve Croop, steven.croop@techdata.com , (WEST) Craig Ross, craig.ross@techdata.com	Steve Bernard, Steve.bernard@techdata.com	Cognos Analytics, Planning Analytics, SPSS, ILOG CPLEX, Db2, Db2 Connect, Big SQL, Informix, Info Server, Master Data Management, Data Replication, DataStage, QualityStage, Netezza Performance Server, Cloud Pak for Data, Watson Studio & Machine Learning, Watson Assistant & Discovery
Automation (Integration & Development)	Craig Pessman, craig.pessman@techdata.com	(EAST) David Johnstone, david.johnstone@techdata.com , (WEST) Brandon Henri, brandon.henri@techdata.com	Jay Stephens, Jay.Stephens@techdata.com	MQ, DataPower, AppConnect, API Connect, Aspera, Cloud Pak for Integration, Event Streams, Blockchain
Automation (Management & Platform)	Craig Pessman, craig.pessman@techdata.com	(EAST) David Johnstone, david.johnstone@techdata.com , (WEST) Brandon Henri, brandon.henri@techdata.com	Roland Mathews, Roland.Mathews@techdata.com	WebSphere App Server, WebSphere Hybrid Edition, Websphere Automation (Rational, UrbanCode), App Insights (App Performance Management, IBM Cloud Automation Manager, IBM Control Desk, IBM Workload Automation) IBM Netcool Operations Insight, Netcool, Instana, Cloud Pak AI Ops, Turbonomics
Automation (Business Automation)	Craig Pessman, craig.pessman@techdata.com	(EAST) David Johnstone, david.johnstone@techdata.com , (WEST) Brandon Henri, brandon.henri@techdata.com	Sandip Nanda, Sandip.nanda@techdata.com	FileNet, Datacap, Content Manager, Robotic Process Automation (RPA), Cloud Pak for Bus Automation, Business Automation Workflow (BAW), Operational Decision Manager (ODM)
AI Applications	Randy Jones, randy.jones@techdata.com	(EAST) Steve Croop, steven.croop@techdata.com , (WEST) Craig Ross, craig.ross@techdata.com	Sandip Nanda, Sandip.nanda@techdata.com	Maximo (EAM, APM, Equipment Maintenance Assist), Tririga, Sterling (B2B Integrator, Gateway, Gentran, Order Management), DOORS, Weather Data, Engineering Life Cycle Mgmt
Security	Antonio Ruiz, antonio.ruiz@techdata.com	(EAST) Karen Bailey, karen.bailey@techdata.com , (WEST) Rick Marshall, rick.marshall@techdata.com	Marshall Hall, Marshall.hall@techdata.com	QRadar, Resilient, i2, Identity & Access Manager, Trusteer, Guardium, Cloud Pak for Security
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IBM Cloud	Randy Jones, randy.jones@techdata.com	(EAST) Laura Morrison, laura.morrison@techdata.com , (WEST) Jeff Anderson, jeff.anderson@techdata.com	Luis Fitzgerald, Luis.fitzgerald@techdata.com Mangai Arumugham, Mangai.Arumugham@techdata.com	IBM Cloud IaaS, VMware, SAP, COS, Power on Cloud, PaaS (microservices 190+)
Red Hat	Chris Cantu, christopher.cantu@techdata.com	(EAST) David Johnstone, david.johnstone@techdata.com , (WEST) Brandon Henri, brandon.henri@techdata.com	Nicholas Turk, nicholas.turk@techdata.com Jori Krasner, Jori.Krasner@techdata.com	Red Hat Solutions: RHEL, OpenShift, Ansible
StreamOne	All Brands	All Brands	Greg Alfaro, Greg.Alfaro@techdata.com	All Brand purchasable in TD platform